

We cross oceans for you



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accessible

Care for
your needs

Make the
extra effort



ADVISORY

15 November 2013

TO ALL OUR VALUED CUSTOMERS

RE : NEW REQUIREMENT FOR IMPORT CONTAINER DEPOSIT IN MALAYSIA EFFECTIVE 01 JANUARY 2014

Further to our notice dated 23 December 2011, please to inform that effective **01 January, 2014** we will not be accepting cheque for container deposit. Payment can be made by cash deposit banking into our bank CIMB/OCBC , via fund transfer or internet banking (IBG). This is to reduce the inefficiencies associated with the use of cheques. With IBG transactions, there is less risk involved and reconciling accounts will be simplified.

Per Unit	20'GP	40'GP 40'HC	20'RF	40'RF 40'RH	20'OT 20'FR	40'OT 40'FR	REMARKS
MYR	500	1000	1500	3000	1500	3000	
MYR	1000	2000					SCRAP METAL

- Not applicable for SFFLA TOR Scheme member
- Not applicable for Advance Deposit Agreement Customer
- Container deposit by bank in, fund transfer or internet banking, consignee or their agent must forward proof of remittance or bank in slip before E-do release
- If the empty container is found to be damage upon return to the designated depot, Newstar Agencies will notify the consignee or their agent of the claim for damage together with supporting photographs and estimated cost of repair and cleaning
- If the empty container is returned beyond the Demurrage free period, Newstar Agencies will inform consignee or their agent of the Demurrage charge incurred supported with invoice.
- Consignee or their agent need to revert within 3 working days upon receiving our email notification on the M&R or demurrage invoice or else amount will be deduct from the deposit.
- All refund (after deduction or no claims) will be done 5 working days after confirmation from our end or upon your request of refund.
- All refund will be done via Internet Banking /GIRO

For details of Advance Deposit Agreement or for further information , please feel free to contact our import customer service (email: imp.cs@new-star.com.my
Tel: 603-33615998)

Best regards.

THE MANAGEMENT
NEWSTAR AGENCIES SDN BHD
As Agents for Carriers:-
SETH SHIPPING LTD
GOLD STAR LINE LTD
LAUREL NAVIGATION LTD

NEWSTAR AGENCIES SDN BHD (741363-H)

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